

# POLICY DETAILS

## AURIC HOUSE



\*Upon booking, you will be sent this document via DocuSign for electronic completion

### **Check-In/Check-Out:**

Check-in starts at 4 PM and check-out is at 11 AM.

**Noise/Sound Limit:** Any radio receiver, musical instrument, phonograph, loudspeaker, sound amplifier, or any machine or device for the producing or reproducing of any sound shall be conducted within a fully enclosed part of the Property and shall not be audible at the property line of the Property.

**Quiet Hours:** Quiet hours begin at 10:00 PM each night and continue until 10:00 AM. Quiet hours consist of no loud noise and keeping all noise at a minimum level according to the guideline above. Any disturbance in violation of Quiet Hours, unauthorized gatherings, or any inappropriate conduct may result in a minimum fine of \$500 or eviction, in accordance with the City of Palm Springs Vacation Rental Ordinance.

**Smoking Policy:** Smoking is prohibited inside the house. This includes the use of tobacco, cannabis, e-cigarettes, etc. Failure to comply may result in additional cleaning fees of at least \$500.

**Parking:** Two parking spaces are reserved for guests. The parking spaces are located inside the gates. Street parking is also available.

**Taxes & Fees:** Taxes and fees are 12.5% (1% BID tourism tax, 11.5% occupancy tax)

**Guarantee:** 50% advance deposit at time of booking. Balance of stay will be charged 60 days prior to arrival. If the reservation is made within 60 days, an advanced deposit of the total stay amount will be charged. In addition, 60 days prior to arrival, a security deposit for damages of \$3,500 will be charged, which will be refunded after check out as set forth below.

**Security Deposit:** The Security Deposit for the stay is \$3,500. The Security Deposit shall be held to ensure the Guest's compliance with the terms and conditions of this Agreement. This Security Deposit shall not be applied towards rent. The Security Deposit shall be returned to the Guest within the State's required timeframe after the end of the Rental Term less any itemized deductions for damages, unpaid fees, excessive cleaning requirements, loss of property and any other violations of this Agreement.

**Cancellation:** If the reservation is cancelled more than 60 days in advance of check-in, the deposit will be refunded. Cancellations made within 59 days prior to arrival will forfeit all deposit. Security Deposit for damages will be returned if reservation is cancelled.

**Travel Insurance:** Travel insurance is recommended to protect against loss of deposit due to unforeseen circumstances.

# POLICY DETAILS

## AURIC HOUSE



### LIABILITY:

1. Host Liability: To the fullest extent allowed by law, Guest and any of their occupants hereby indemnify, defend and hold harmless the Host against any and all claims of personal injury or property damage or loss arising from or relating to the use of the Property, unless the loss is a direct result of the Host's negligence or willful misconduct. The Guest expressly recognizes that any insurance held by the Host does not cover the personal property of Guest and that Guest should purchase their own insurance for their guests if such coverage is desired.
2. Guest Liability: The Guest is liable for their own acts and those of anyone listed in this Agreement in addition to any occupant or guest they allow on the Property.
3. Force Majeure: Force majeure is defined as causes beyond the control of Auric House, including, without limitation, acts of God; acts, regulations, or laws of any government; war; civil commotion; destruction of facilities or materials by fire, flood, earthquake, explosion or storm; labor disturbances; virus, disease or pandemic; and failure of public utilities or common carriers. Auric House is not responsible for loss, damage or injury of any kind caused by or related to Force Majeure events, including but not limited to partial or full cancellations.

### Additional Rules:

- 100% quiet hours outside from 10 PM-10 AM.
- If you are interested in using the space for photo/video shoots, please get in touch with us at 760-864-6411.
- No events are allowed without prior authorization. Violators will be removed from the premise, and the host will be charged an additional fee.
- The guest is fully responsible for any damage.